# CDU Receipt

**Lean Lessons in Exceeding the Status Quo**

An Overview of Lean: what it can do and why you should implement it, Lean's applicability to IT, and what it takes to create a Lean culture.

**ID:** IIBACIC2018\_03  
**Contact Hours:** 1

**BABOK Coverage:**  BABOK Ch 9 – Underlying Competencies

## Presenter(s)

**TERESA HAY MCMAHON**

Executive Director of the Iowa Lean Consortium (ILC).

Prior to her service as ILC Executive Director, Teresa was the Founder and first President of the ILC Board of Directors. She served in Iowa state government for 25 years, including as Deputy Director of the Iowa Department of Economic Development and as Performance Results Director of the Iowa Department of Management. She was responsible for performance management in the executive branch of Iowa state government, including implementing Lean, enterprise strategic planning, performance audits and organizational development.

Teresa began implementing Lean throughout the executive branch of state government in 2004 and established the Office of Lean Enterprise. For eight years she served as Special Assistant to the Director of the Iowa Department of Natural Resources in the area of Policy and Organizational Performance. She also taught Environmental Policy in a graduate college at the University of Iowa.

Teresa served ten years as Administrator of the Waste Management Assistance Division of the IDNR, leading Iowa's first state-wide recycling, composting, and environmental education activities. During that tenure she represented Iowa on the Midwest Interstate Low-Level Radioactive Waste Compact and numerous working groups with the National Governors' Association and federal agencies. She worked previously on Capitol Hill in Washington, D.C. and lobbied for two trade associations in Washington.

Teresa is a past President of the Clean States Foundation, a past Chair of the Midwest Interstate Low-Level Radioactive Waste Compact, and a past President of the Association of State & Territorial Solid Waste Management Officials. She was the recipient of the Iowa Business Council's Partners in Efficiency honor "For Outstanding Vision, Dedication & Commitment to Lean Processes in Government."

Teresa is an alumna of the Lean Enterprise Systems Design Institute of the University of Tennessee, Center for Executive Education. She is a recovering lawyer with a J.D. from the Catholic University of America Columbus School of Law and a B.S. from Creighton University. In her spare time, Teresa enjoys reading, being outdoors, and a good cup of coffee.

## Event Details

## **Date:** 22-Mar-2017 at 11 am

**Host:** Public Library of Des Moines

**Location:** 1001 Grand Ave, Des Moines, IA 50309

# Validation

This receipt is proof of attendance at the meeting described above by the following individual:

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Attendee Name